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# NATIONAL TAX RESOURCE CENTER

LEA GLOBAL NORTH AMERICAN REGIONAL CONFERENCE



# NATIONAL TAX RESOURCE CENTER (NRTC)

Service Offerings

Collaboration

**NRTC Best Practices** 

**Future Involvement** 

### **SERVICE OFFERINGS**



#### **Collaboration**

- With enhanced and expanded services, insights, and thought leadership, the NTRC gives your firms access to experts and tools you need to compete as an exclusive member benefit
- Identification of client needs and accurate assessment of capabilities
- Enhanced areas of expertise

## **NRTC Best Practices**

- Understand customer expectations
- Set clear service standards and foster effective communication
- Continuously monitor and improve
- Leverage technology
- Quick response times
- Helps LEA member firms to possess the knowledge, insights and validation gleaned from experts within our network, enabling your firm to become a valued partner of your client

#### **Future Involvement**

- Providing Members must have dedicated resources with a level of specific or relevant experience commensurate with the specialty area served, a clear track record of high performance in quality and service, and the capacity and desire to serve Consuming Members as an integral part of its business development strategy
- The NTRC seeks to facilitate communication and promote new relationships with Member firms to take time and risk out of the equation.

